

"Chance favors the prepared mind."

- LOUIS PASTEUR

## The CCI Group

CCI provides strategic information technology management consulting services to the health care industry. Two former PricewaterhouseCoopers consulting partners and a long-time colleague formed CCI. Our clients benefit from the extraordinary knowledge and know-how of the CCI team, thereby reducing the risk inherent in major IT projects and enjoying a rewarding consulting experience.

CCI attributes include:

- Collectively we have worked for over 1,000 health care organizations.
- Among us, we have consulted with 15 of the 17 hospitals listed on the US News and World Report Best Hospital Honor Role.
- We are organized on a knowledge model, not a leverage model; therefore, we have no junior staff. CCI's principals are our consultants and they average 30 or more years of health care experience.
- Most of us were Big 4 consulting partners or senior managers.
- Many of us were CIO's of hospital groups or academic medical centers.
- We are very client focused; we are a private self-funded firm; and we are not growth motivated. In fact, we neither solicit, nor accept, employment applications.
- We do not develop, sell or resell software products.

"We cannot solve problems by using the same kind of thinking we used when we created them."

- Albert Einstein

## CCI Services

- Development of IT Mission, and Vision
- Management Retreats and IT Trends Presentations
- Creation and Updating of IT Strategic Plans
- IT Operational Assessments and Benchmarking
- Development of Tactical IT Plans and Budgets
- Network and Infrastructure Planning
- IT Project Readiness Assessments
- Development of Clinical and Financial System Requirements
- Vendor Selection Facilitation
- Contract Negotiation Support
- IT Executive Project Management Services
- IT Management Support
- IT Interim Management
- IT Outsourcing Evaluation and Oversight
- HIPAA Consulting Services
- CPOE and EHR System Consulting
- Decision Support System Services
- Healthcare IT Educational Services
- Behavioral Health System Consulting

## Corporate Office

14060 King Road, Homer Glen, IL 60491

## Founding Principals

**Frank Cavanaugh**

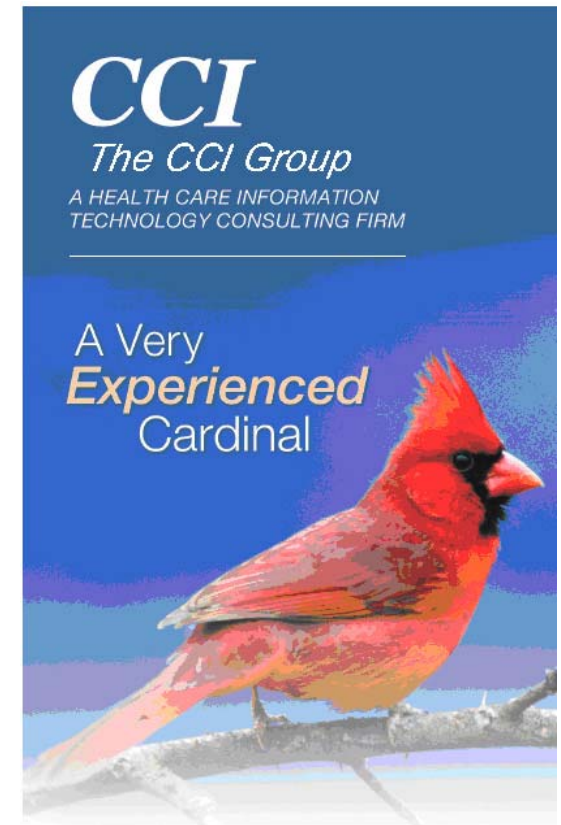
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## CONSULTING SERVICES BROCHURE

- [Electronic Education](#)



CONSULTANTS IN PRINCIPAL US CITIES  
(708) 645-1235

# CONSULTING SERVICE

## What We Offer

We offer practical health care industry education via online or CD-ROM instructional courses.

Each of our education courses focuses on a specific audience, providing consistent high level education at a fraction of the cost of classroom training.

Our objective is to achieve a smooth transition to higher level of understanding of the topics through effective training and communication.

- Fast and convenient - Each module lasts approximately 1 hour and we offer the types of content to best suit your work environment.
- Standard learning across the organization providing a single source of information to enforce consistent lessons and ensure that every student sees and hears the same message in the same way.
- Nurses do not have to take off of work
- Physicians can fit training into their schedule rather than changing their schedule to fit the class.
- If a classroom environment is preferred, multiple students can take the course at the same time.
- Tests are conducted and consistently graded.
- We will build courses to your specifications.

- Rapid training of large audiences not limited to classroom size and teacher availability.
- No charge for retraining and retesting.
- Fits the schedule to the audience; all three shifts and weekends.

## Course Example – The Practical Implication of HIPAA

This module reviews the Health Insurance Portability and Accountability Act (HIPAA). This regulation is a requirement of the healthcare industry. No institution is exempt from compliance.

Training begins with a brief overview of the regulation and what it means to the caregiver.

Next, the course reviews the various parts of the regulations, Transactions, Privacy, and Security.

Real life situations bring home the impact to providers. We offer examples for each of the three parts and the implications of compliance and non-compliance.

The course is modular so that caregivers for instance, can follow a different education tree than accountants. Each audience gains exactly the knowledge necessary to perform their individual job function.

## Course Example – Additional Courses

We offer a full line of executive training in revenue cycle, Sarbanes-Oxley, Electronic Medical Records (EMR) and Computerized Physician Order Entry (CPOE) practices, etc. Our training when coupled with on-site discussion provides the most convenient and cost effective way to bring your team up to speed with the latest industry knowledge to prepare them for success in the workplace.

## Each Course Includes Complete Testing

CD-ROM offers the most flexibility for the on-the-go clinician. Now they can peruse the CD anywhere, anytime. No need for internet connections. (Testing portion at end requires PC, intranet, or internet access).

Online offers the convenience of sitting at your desk or home office and browsing through the course materials.

All courses feature a proficiency test at the end to ensure maximum educational benefit.

## Continuing Education Credit Available

For clinicians or staff, we can offer CEU credits that can be used to meet ongoing education requirements.

## Low Cost

CD-ROM or online, the value we offer is in bringing focused experience to critical training. Our effort can range from setup and initial rollout to periodic review and presentation of progress. The benefit of our approach is predictable outcomes that allow management control of cost and timing while providing end users the opportunity to integrate the new capabilities into their unique job function. For more information contact Frank Cavanaugh at 708-267-8584 or your local CCI representative.